

# The Harbour Medical Practice

## CHAPERONE

This practice is committed to providing a safe and comfortable environment and strives to achieve good practice at all times.

**All** patients are entitled to have a chaperone present during any consultation, examination or procedure. Clinicians at this practice will advise patients that a chaperone is necessary during any intimate examination; this is to safeguard both the clinician and you, the patient.

Where a chaperone is not available, the clinician will ask you to make an appointment and request the presence of a chaperone at the time of booking.

We only use trained staff as chaperones as they have had the appropriate training.

Family and friends can only be informal chaperones as they do not have the knowledge required, nor do they have the necessary training

Should you wish to see the full chaperone policy, please ask a member of staff.

If you have any questions, please speak to the reception staff who will direct you to an appropriate member of the team.

